

COMPLAINT FORM

completed by the Buyer

Buyer's details:

Date of purchase:

Date of delivery:

Proof of purchase details:

Details of the complained Product:

Additional Product description:

Reason for the complaint:

Buyer's request:

.....
date and Buyer's signature

COMPLAINT PROTOCOL

completed by the Seller

Protocol No.:

Date of issuance:

Date of complaint submission:

Method of complaint resolution:

.....
Seller's signature and stamp